

DETAILS

TIME: ALL workshops are 10:00–11:00 AM

COST: Care Providers Of Minnesota Members:
\$75 per connection with unlimited access to recording for 30 days, no CEUs

\$90 per connection with unlimited access to recording for 30 days and CEUs for one recipient

Prospective Members:

\$125 per connection with access to recording for seven days, no CEUs

CEUs: Care Providers of Minnesota will apply for one clock/contact hour for each workshop. Only registrants who select the CEU option and participate using the personalized webinar link will meet professional boards' accreditation requirements.

REGISTRATION

There are three ways to register:

1. Online at www.careproviders.org (go to Learning tab)
2. Via mail or fax (form available online)
3. Call Julia Hansen 952-851-2494 or 800-462-0024

Unavailable for the live presentation? We have you covered! Register for a workshop (no CEU option) and we will email you the recorded workshop link as soon as it is available, with unlimited access for 30 days.

**Care
Providers**
of Minnesota

7851 Metro Parkway, Suite 200
Bloomington, MN 55425

- Director of Nursing Services
- Nurse Managers
- Home Care Director
- Clinical Lead

CLINICAL/NURSING BEST PRACTICES ONLINE WORKSHOP SERIES



**Care
Providers**
of Minnesota

**Six 60-minute online workshops.
Offered January-June 2019.
Register for one or multiple!**

Each workshop is 60 minutes—45 minutes for formal presentation on a topic with the remaining 15 minutes for Q&A, interactive dialogue, virtual networking and the opportunity to discuss current issues and share experiences. **Register for one, multiple, or all six workshops—you decide!**

January 22, 2019

Staff competencies

This workshop will focus on the requirements for nursing competencies as described in the Requirements of Participation and how to develop a library of competency tools. Participants will receive a tool to guide them in converting policies and procedures to competency documentation worksheets.

Audience: SNF/NF

Objectives:

- Review the regulations requiring nursing competencies
- Describe the elements of competency
- Identify the core nursing competencies

February 13, 2019

Survey response—How to write a clear plan of correction

Participants will receive helpful knowledge and resources for the completion of an acceptable plan of correction. Accurate, complete, and comprehensive plans of correction will help an organization meet the federal and state requirements for SNFs/NFs.

Audience: SNF/NF

Objectives:

- Learn the federal Requirements of Participation for responding to a statement of deficiencies (form 2567)
- Understand the core elements required by CMS for a detailed and acceptable plan of correction
- Describe a systematic approach to create and implement a plan of correction
- Identify one actionable step to improve your facility's plans of correction

March 13, 2019

Behavioral health

With the new regulations for behavioral health effective November 2019, the workshop will address the requirements and implementation strategies for a compliant behavioral health program in a SNF/NF

Audience: SNF/NF

Objectives:

- Learn the requirements for SNF behavior health as described in the Guidance to Surveyors
- Identify the key components of a behavioral health program
- Identify three strategies for preparing and implementing your behavioral health program

April 10, 2019

Data = Quality

The current healthcare environment recognizes publicly reported data as a representation of the quality of care provided in a facility. Learn how to use your facility's data to improve quality and sustain high-level performance.

Audience: SNF/NF

Objectives:

- Identify the correlation of marketplace quality perception linked to organizational data—creating a business case for success
- Understand the impact of data on today's healthcare organizations using readily available CMS reports (VBP, QRP, CASPER, and more!)
- Describe three leadership tactics to create a winning data strategy for organization improvement and marketplace positioning

May 8, 2019

Compliance & ethics program

A compliance and ethics program is required by the Requirements of Participation. Learn about the key elements of a compliance and ethics program to comply with the Phase 3 regulations.

Audience: SNF/NF

Objectives:

- Understand the regulatory language for compliance and ethics from guidance in the State Operations Manual
- Identify the key required elements of a compliance program
- Describe the required components of an ethics program and who the key players are
- Learn leadership strategies for implementing compliance and ethics programs in a SNF/NF

June 12, 2019

What does a root cause analysis really mean?

Root cause analysis is often avoided or incompletely performed, which can lay the groundwork for ineffective problem-solving. Learn about the process for thorough root cause analysis and how to prioritize and select the causes, contributing factors, and actions that allow undesirable processes that lead to unwanted outcomes.

Audience: SNF/NF & home care

Objectives:

- Understand the intent of a root cause analysis
- Learn several techniques for performing and teaching others to perform a root cause analysis



Presenter/Facilitator

Karolee Alexander

RN, RAC-CT, Clinical & Reimbursement Director

Pathway Health Services

Ms. Alexander has over 25 years of nursing leadership in long-term care, including 12 years as a director of nursing services for various facilities and six years in various MDS & reimbursement positions. In these roles, she has established herself as an expert in the management of nursing operations, reimbursement systems, and performance improvement. She is a strong proponent of resident-centered care, having established many programs and processes to bring about the cultural changes to ensure the success of the programs. She has proven success with regulatory turn around, mentoring of nursing management, interim director of nursing roles, as well as systems analysis and implementation of policies & procedures. Karolee also possesses a strong technology interest and has experience with implementation of clinical software systems.