PATHWAY HEALTH
Insight | Expertise | Knowledge

Regulatory Compliance

Pre-Survey Prep | Post-Survey Response | Quality Improvement & Turn-Around

Resources to Navigate Regulatory Change

The challenges facing the post-acute care leaders continue to escalate at a significant pace. The experts at Pathway Health are here to assist your facility develop new operational systems, or better utilize current processes, and provide an unbiased review of compliance performance for audit and survey preparedness.

Preparation is Key

Pathway Health is your partner in readiness and success. We have a full complement of regulatory services and education available (virtual and on-site) that can be customized to meet your specific need.

Whether you need support in a focus area (infection prevention and control, abuse prevention, etc.) or a full Mock Survey, we are here to support your organization!

Regulatory Review - Mock Survey, review current regulatory status.

Targeted Regulatory Reviews - Customized to your needs. Single, Four and Five Focus Area options

Clinical Regulatory Reviews - Clinical documentation scan and Trend Snapshot to determine areas for improvement.

Regulatory Support Services (On-site or Off-site) - Regulatory Response Services; On-site Regulatory follow-up; POC/DPOC; virtual coaching; customized staff training.

Customized Resources & Tools - Assistance in customizing the policies, training, and tools for your organization.

Staff Education & Training - Customized training and, virtual, on-demand and on-site education to support the facility's improvement process.

Apply our expertise to your regulatory strategy. Contact us today.

PATHWAY HEALTH

Services Overview

On-site Regulatory Review

Mock Survey – Completed using CMS survey tools and following the federally-mandated survey process. A verbal exit report will be provided along with notes about initial resident-specific findings. A written report will follow containing the consultant's detailed findings and recommendations for improvements.

On-site Targeted Regulatory Reviews

A qualified consultant to complete a focused regulatory review using the Centers for Medicare and Medicaid Services (CMS) Critical Element Pathway Survey Tools and other CMS survey tools. Targeted Regulatory Reviews include:

- A verbal exit report, followed by a written report detailing the consultant's findings and a recommended Action Plan.
- One *Quick*PATH related to a focus area
- 10% discount on Pathway Health products and tools *(AAPACN©, Frailty, INTERACT®, LEAD and Restorative training are excluded)*

Targeted Regulatory Review:

Single Focus Area Includes: A sample of records for five residents selected by the customer; Policies and procedures provided by the customer for the selected topic; Observation of staff practices associated with the topic; Interviews of residents and staff about the topic; and Environmental observations related to the topic.

Targeted Regulatory Review:

Four Focus Areas *(two-days on-site)* **Includes:** A sample of records for five residents selected by the customer; Infection Prevention and Control; Sufficient and Competent Staffing; Incident and Accident Investigation Process; and one additional mandatory survey task or clinical topic review, as selected by the customer.

Targeted Regulatory Review:

Five Focus Areas *(three-days on-site)* **Includes:** A sample of records for five residents selected by the customer; Infection Prevention and Control Program; Sufficient and Competent Staffing; Incident and Accident Investigation Process; Dining Observations; and one additional mandatory survey task or clinical topic review, as selected by the customer.

Off-site Regulatory Reviews

A qualified consultant will complete an off-site review of the electronic clinical records. Includes a written report detailing findings and a recommended Action Plan. In addition, a follow-up call to review the report, answer questions and provide initial support for implementing the Action Plan. *The electronic health record must contain the described documents for these reviews.*

Regulatory Clinical Documentation Scan – Sample of residents from the Facility Survey Matrix (provided by the facility) for a clinical documentation review, focusing on regulatory vulnerabilities in the documentation. **Includes:**

- Assessments
- MDS
- Care Plans
- Physician Orders
- Progress Notes
- Medical Diagnosis List

Regulatory Trend SnapShot – Focus on regulatory vulnerabilities in the clinical documentation related to publicly reported data. **Includes:**

- Health Inspection History
- Quality Measures
- Re-admissions

Regulatory Support Services (On-site or Off-site)

Regulatory Response Services include the following:

- Support for IDR/IIDR
- Survey Recovery
- Draft Plan of Correction
- Immediate Jeopardy Removal
- Directed POC
- POC Implementation

On-site Regulatory Follow-Up – A Pathway Health consultant re-evaluates progress on Action Plan implementation and reduction of regulatory vulnerabilities. The number of onsite days and focus will be established prior to the visit.

Virtual Coach for Action Plan Implementation – Web-based meeting with facility leaders to support implementation of the recommended Action Plan. An expert consultant will guide staff through the development of new or revised processes and offer suggestions and recommendations for putting the recommendations into action. Web-based meetings can be scheduled at the customer's desired frequency and schedule.

Keep your staff on the path to quality care and compliance. Contact Pathway Health.