



**PATHWAY
HEALTH**
Insight | Expertise | Knowledge

LEAD WITH QUALITY



INTERACT

TRAINING | CENTERS OF EXCELLENCE | CONSULTATION | LICENSING

Achieve Center of Excellence Certification

The landscape of health care is advancing and changing, and reducing unnecessary hospital readmissions is a top priority for health care providers. Until recently, there has not been a comprehensive evidenced-based standard to define a quality improvement program to reduce unnecessary readmissions in post-acute care.

Now, with the inclusion of INTERACT® (Interventions to Reduce Acute Care Transfers) in the CMS State Operations Manual (SOM) and Interpretive Guidelines, setting the quality standard to address factors leading to hospital readmissions is key to operational, clinical and financial success.

INTERACT® Quality Improvement Program Focused

To achieve **INTERACT™ Center of Excellence (CoE)** status, post-acute providers are committed to a rigorous certification program that promotes reducing unnecessary hospital readmissions utilizing the INTERACT™ Quality Improvement Program (QIP). Achieving the designation as an INTERACT™ Center of Excellence (CoE) positions your organization as best-in-class, underscoring your commitment to quality and reducing unnecessary hospital readmissions, and includes an intensive focus on the following:

- Delivering leadership and direction for embracing full INTERACT™ Quality Improvement Program (QIP) implementation.
- Identifying best practice approaches for utilization of the INTERACT™ QIP.
- Maintaining INTERACT™ Certified Champions.
- Monitoring data and clinical outcomes to identify areas for performance improvement.
- Providing ongoing training and support for your care delivery team.

The Goal of the INTERACT™ CoE is to provide the highest level of quality, utilizing the evidence-based INTERACT™ QIP to position the organization as a recognized leader with the knowledge and skills to reduce unnecessary hospital readmissions.

Take your organization to the next level of quality improvement. Contact us now.

INTERACT™ Center of Excellence (CoE) Certification

By becoming an INTERACT™ CoE, you have the opportunity to position your organization as the recognized quality leader in your served markets. The certification process enables your organization to improve clinical delivery through education, standardized processes and data review and analysis.

As an INTERACT™ CoE, you are provided the resources and tools to address performance improvement in specific areas. Providers can achieve the following certification levels:

- **Level I** – Application, Preparation, Implementation and Monitoring
- **Level II** – First Year Benchmark Attainment and Complete Program Implementation
- **Level III** – Performance Maintenance and Recertification

Success factors related to achieving INTERACT™ CoE certification:

1. Is a recognized market leader.
2. Consistent physician and facility leadership engagement.
3. Consensus on vision of INTERACT® and organization goal alignment.
4. Focused on full implementation of INTERACT™ QIP throughout the organization.
5. Maintains INTERACT™ Certified Champions.
6. Dedicated to differentiation of the organization from others through a focused marketing and communications plan.
7. Utilizes quantifiable quality measures and outcomes.
8. Dedicated to ongoing quality performance improvement programs.

The primary benefit of achieving INTERACT™ CoE certification is seamlessly providing the highest level of quality, utilizing the evidence-based INTERACT™ QIP, to position your organization as a recognized leader with the knowledge and skills to reduce unnecessary hospital readmissions.

Lead in the right direction to reducing unnecessary hospital readmission rates. Contact us to learn more.