



**PATHWAY
HEALTH**
Insight | Expertise | Knowledge



Risk Management Services

Removing the Clinical, Operational, and Regulatory Blind Spots for Healthcare Leaders



Pathway Health partners with lenders to provide a clear and accurate assessment of the health care facilities and organizations they fund. Through our comprehensive risk management services, our experts uncover clinical, operational, and regulatory blind spots, ensuring informed decision-making and mitigating potential risks.

With Pathway Health's proven expertise, lenders, and carriers gain a deeper understanding of their investments, empowering them to support the delivery of high-quality care with confidence.

Clinical Risk Services

Onsite CORR Assessment

The **Pathway Clinical, Operational and Regulatory Risk (CORR) Assessment** utilizes a proprietary process that weighs data analysis and expected practice against actual staff practices, providing a true picture of risk trajectory. The Pathway CORR Assessment is aligned with HUD's expectations.

- **Data:** CMS Five Star data, including quality indicators, overall staffing data, survey/inspection history data, and liability claim history is reviewed for trends in type, root causes and repeat issues. Findings of data review are written and displayed in final report.
- **Onsite Review:** Actual care is observed. Staff, residents/patients and families are interviewed. An evaluation of whether effective systems are in place for key risk areas is completed. Related policies & procedures, job descriptions, training programs, managerial organization and oversight, equipment/supplies/resources to perform job duties, and performance improvement programs are reviewed for effectiveness. Leadership is assessed for effectiveness related to their response to and prevention of risk.
- **Report:** A report of findings written with lender audience in mind. Recommendations for improvement are provided in the form of a Risk Reduction Action Plan.

Desk Top CORR Assessment

Designed for periodic status/progress checks after full onsite CORR Assessment has been completed, or other context where onsite assessment is not needed or required by HUD or other entity.

- **Data:** CMS Five Star data, including quality indicators, staffing and turnover data, survey/inspection history data, and liability claim history is reviewed for trends in type, root causes and repeat issues. Findings of data review are written and displayed in a final report.
- **Remote Interviews & Document Review:** Review of clinical systems is done remotely via interview and document review. Actual practice cannot be assessed remotely, but the written and stated expectations of existing leaders can be compared to standards of practice, expected practice.
- **Report:** A report of findings written with lender audience in mind as reader. Recommendations for improvement are provided in the form of a Risk Reduction Action Plan or editing/updating and existing Risk Reduction Action Plan.



Onsite Clinical Risk Monitoring Visit

Designed for quick deployment onsite visit to check on status of facilities response to serious survey/inspection and preparedness for state/federal revisit. The Pathway Health consultant will review the facility's plan of correction or DPOC, identify any potential GAPs and provide recommendations to address those items.

A Pathway Health monitoring visit can also be used to review preparedness/response around other focused high risk issues. ex. Assessing hurricane/emergency preparedness in gulf states; forest fire/emergency preparedness in California and mountain states; pandemic preparedness; or review of facilities response to reduce future risk by assessing practices related to current or recent major litigation action/ liability claim payout. The most common liability claims are around following areas:

- Falls prevention and mitigation
 - Abuse and neglect prevention, investigation, and mitigation
 - Pressure ulcers, other wound prevention or care
 - Medication management/medication errors
 - Failure to treat
 - Elopement prevention and mitigation
 - Inadequate staffing in numbers and training/skill level
- **Data:** Review of state/federal issued deficiencies, plans of correction, related policy and procedures, auditing results, evidence of staff training, other intervention, promised to state in plans of correction, vendor contracts, other related documents.
 - **Onsite Review:** Interview with leadership, frontline staff, review of staff training documents, observations of related actual practice.
 - **Report:** A report of findings written with lender audience in mind as reader. Recommendations for improvement are provided in the form of a Risk Reduction Action Plan or editing/updating and existing Risk Reduction Action Plan.

Additional Services

Progress Monitoring – Focused onsite visit to check on facility regulatory response and outcome status.

Storm Ready – Focused review of a facility's preparedness and readiness efforts for regional natural disasters.

Document Ready – Focused review of a sample of records for documentation requirements.

Leadership Ready – Focused review of a facility's leadership team for alignment and success utilizing the L.E.A.D. process.

People Ready – Focused review of a facility's human resources practices and outcomes.

Policy Ready – Focused review on specific facility policies for alignment with current requirements.

We're your partner for clinical, quality and financial ongoing success.

Contact us to get started:

