



**PATHWAY  
HEALTH**  
Insight | Expertise | Knowledge

Consulting | Education | Interim | Resources



**FOUNDED:** 1997

Deborah L. Schuna  
*Founder*

**EXECUTIVE LEADERSHIP:**

Peter B. Schuna  
*Chief Executive Officer*

Lisa A. Thomson  
*Chief Operating Officer*

Dan Billings  
*Chief Innovation Officer*

Chris Fangboner  
*VP of Partner Ecosystem & Digital Education*

Jarrin Hagglund  
*VP of Human Resources*

Kyle Kraemer  
*VP of Finance*

Colleen Toebe  
*VP of Clinical Services*

**CORPORATE OFFICE:**

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**HEALTH CARE EXPERTISE:**

- Long-Term Care/Skilled Nursing
- Senior Living
- Home and Community-Based Services
- Healthcare REITs, Lenders & Liability Carriers

## Insight

To effectively compete in today's dynamic health care environment, post-acute care providers need a partner who understands the key challenges. Since 1997, Pathway Health has kept a pulse on industry clinical, regulatory, quality and reimbursement trends, in order to guide our clients on the right path to success.

Our regulatory and quality consultation services help organizations mitigate risk, while identifying opportunities for improvement. Assisting providers in their ability to realize financial stability and quality performance in the complex reimbursement environment is our passion.

## Expertise

At Pathway Health, we pride ourselves on employing professionals with real-world experience. We engage clinical and operational experts to lead our clients in achieving the next level of quality performance.

It is our people, and their talents, which set Pathway Health apart from other professional services companies in the post-acute care industry. Our reliable, resourceful, respectful and responsible team of experts represents all disciplines along the health care spectrum.

## Knowledge

For more than 25 years, health care leaders have partnered with Pathway Health, in order to obtain the right education and training. The skills gained are critical to overall operational success—ultimately leading to improved quality and compliance outcomes.

We work closely with numerous professional associations and innovative service partners to develop industry-leading tools and training. You can be certain that Pathway Health has the resources and expertise to meet your needs and help you stay on course.

**Gain insight, expertise and knowledge to keep your organization on the right path.**

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Insight | Expertise | Knowledge



## Services Overview

**Consulting:** Pathway Health works with you to identify clinical and operational process improvements to meet new clinical and regulatory standards, and optimize reimbursement levels in the complex healthcare environment. Our team is dedicated to providing insight into key clinical, financial and operational performance metrics, with clear strategic vision and goals for long-term viability. Our team consists of the brightest and best health care professionals, ready to provide hands-on mentoring, training, consultation and management support to reach your desired results. From clinical, operational and financial performance enhancement to survey readiness, compliance analysis and EHR optimization, our professional consulting team is ready to assist you in achieving your goals.

**Interim Professionals, Emerging Leaders & Executive Recruitment:** Our national presence has created an immense network of health care professionals. Whether the interim professional is needed to support a special project, guide operations during the time of transition, or you are in need of a professional to fill an open clinical or administrative leadership position, we match the right professional to quickly get to work at achieving your goals. Our Interim Professionals are knowledgeable leaders who are backed by and have full access to a team of subject matter experts, industry-leading resources and training, and more! Whatever your organization needs, Pathway Health is ready to match the right Interim Professional to meet your specific goals.

**Training & Continuing Education:** Leaders across the nation choose Pathway Health to provide education and training to their team. The skills gained are critical to overall operational and clinical success, ultimately leading to improved quality and compliance outcomes. Options are good, especially when it comes to training! We offer virtual, in-person, on-demand and customized training to help keep your team up-to-date with the latest leadership, clinical, operational, quality, regulatory and reimbursement information. From DON, MDS and Restorative training to RAC-CT®, RAC-CTA®, Frailty and INTERACT certification and Geri-Res Nurse Residency Program courses, we provide solutions to meet our clients' training goals, anytime, anywhere, and from any device.

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## Solutions Overview

**Emerging Leader Solutions:** The urgent need to fill leadership roles in long-term care and senior living is a priority across the nation. Pathway offers a comprehensive suite of services that includes interim leaders who are supported by Pathway Health's resources, mentorship and guidance to empower emerging and new-to-career leaders who are seeking a career in long-term care or senior living administration today and into the future.

**Frailty Certification:** Frailty is a chronic condition of physiological losses across multiple body systems that ultimately affects function and cognition. Turn to the experts at Patient Pattern and Pathway Health to support an interdisciplinary, best-practice approach to Frailty Certification.

**GERI-RES Nurse Residency Program:** For recent graduates and nurses who are new to long term care, skilled nursing or assisted living. Courses are available on the Pathway Learning Network and are part of the Geri-Res Nurse Residency Program designed for providers to improve RN and LPN/LVN orientation and preparation.

**INTERACT Certification & Tools:** Pathway Health holds the exclusive, global training license with Florida Atlantic University and provides high-quality training, certification, education and consulting services to the post-acute providers using the Interventions to Reduce Acute Care Transfers (INTERACT) Quality Improvement Program (QIP).

**L.E.A.D. Tool & Process:** This process aligns the team toward future success, and ultimately helps them lead the organization to improved performance on all indicators.

**Mandatory Annual Training:** Our self-paced mandatory annual training solution that gives immediate access to assist leaders with the tools, resources and staff education to complete and support staff competency needs based upon their individual facility assessment and mandatory requirements.

**Manuals & Resources:** Our resource manuals and tools focus on a specific clinical or operational system providing your team with policies, procedures, implementation strategies, education resources, forms and quality improvement monitoring tools they need to thrive.

**Pathway Learning Network:** Our online training platform provides immediate access to Pathway Health's highly sought-after classroom and INTERACT Certified Champion training, Mandatory Education for Skilled Nursing Facilities, Leadership Training, Regulatory Training, Minnesota-specific Dementia courses, CE courses, free content and more when they need it most—anytime, anywhere, and from any device.

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