



**PATHWAY
HEALTH**
Insight | Expertise | Knowledge



EHR Optimization Solutions

Turn Your EHR Investment into Measurable Operational Results



Nursing homes and senior living organizations invest heavily in EHR systems—but many fail to realize their full value. Pathway Health helps leaders optimize their EHR investment to improve efficiency, strengthen compliance, increase adoption, and drive data-informed decision-making. Our proven, cost-effective approach often pays for itself by reducing inefficiencies and unlocking underused system capabilities.

What We Deliver:

- Increased operational efficiency and productivity
- Better use of existing EHR functionality
- Data-driven prioritization and decision-making
- Improved compliance and data integrity
- Higher end-user adoption and satisfaction
- Measurable return on your EHR investment

EHR Optimization Solutions

Pathway Health offers three scalable service tiers aligned to organizational size, complexity, and budget.

TIER 1

EHR Utilization Review

Best for: Single facilities or entry-level optimization

- High-level review of clinical or financial module usage
- Identification of underutilized functionality
- End-user input on key pain points

Deliverable: Prioritized success plan with quick-win recommendations

TIER 2

Facility Optimization Review

Best for: Facilities seeking measurable improvement

- In-depth clinical and/or financial module assessment
- Workflow, configuration, and utilization review
- Data flow, productivity, and reporting analysis
- Security role and access alignment

Deliverable: Detailed success plan with short- and long-term recommendations

TIER 3

Enterprise EHR Transformation

Best for: Multi-facility and enterprise organizations

- Enterprise-wide configuration and database review
- Standardization and consistency analysis
- Security, permissions, and access governance
- End-user benchmarking and leadership input

Deliverable: Executive summary, detailed success plan, and phased optimization roadmap

Optional Add-On Services

- **PointClickCare® (PCC) Optimization:** Configuration, workflows, security roles, data integrity, scheduler, and integrations
- **End-User Adoption & Training:** Role-based training, onboarding, at-the-elbow support, super-user development
- **Reporting & Analytics:** PCC reports, dashboards, compliance and survey risk reporting

Pathway Health has deep EHR expertise in post-acute and senior care with real-world, actionable recommendations—not just a report. Pathway has a proven focus on efficiency, compliance, and adoption. We provide scalable, cost-effective solutions aligned to your goals.

Learn
More:

